

HES Hero Camp 2023 Parent Packet

Thank You!

We are so happy that your camper is spending this summer with us here at the Humane Educational Society! This parent packet is designed to answer any questions you may have and to help create the best experience for your camper. In the pages ahead, you will find contact information, basic camp information, health & safety information, and an overview of our behavior policy and action plan. By sending your child to camp, you are agreeing to all policies stated in this document. If you have any questions, please feel free to email or call the Shelter Camp Contact listed below.

Shelter Camp Contact: Jeanine Cloyd, Education Manager

Email: jeaninecloyd@heschatt.org

Phone: 423-624-5302 ext. 228

What to Expect at Camp

Activities & Schedule

A general activity schedule will be sent before the first day of camp. All activities listed are subject to change and may be adjusted day of due to animal considerations, etc.

We ask that parents/guardians do not accompany their campers at camp.

Snacks

A snack will be offered each day. We will accommodate as best as possible for food allergies, but will not be able to accommodate for preference. If your camper is a picky snacker, or you are concerned about food intolerances, you are welcome to pack a snack for your camper!

What to Bring to Camp

Included in Registration

One Hero Camp shirt is included in your registration and will be provided at check-in.

What to Wear

- Closed-toed shoes are mandatory.
- Sometimes camp activities can get messy! Don't let your camper wear their favorite outfit if they will be upset that it gets dirty.

What to Pack

Make sure the following things are packed in a day bag and ready to go for camp!

- Any special snacks your camper may want.
- Reusable water bottle.

Morning Drop-Off

Check-In Policies

- Staff will be available for check-in from 7:45 – 8:00 each morning
- You will sign your camper(s) in.
- You will verify all information on camper forms. Be sure to check your camper's authorized pick-ups to see if any last-minute changes need to be made. Kid Codes will be available for review.
- If you are going to be late checking in, please call 423-443-6125 or email ahead so that we can be prepared for your arrival.

Afternoon Pick-Up

Check-Out Policies

- Camper check-out will occur from 12pm – 12:15pm in the same location as check-in.
- You will be asked to provide your Kid Code and an ID if you are not the child's parent or guardian.
- Camp Staff will bring your camper out to you.
- Please do not enter the shelter for camper pick-up.
- If you are going to be late picking up, please call 423-443-6125.

Camp Expectations

Hero Camp Rules

At Hero Camp we are:

- ☑ RESPECTFUL. Treat others like you would like to be treated. We are respectful to our fellow campers, counselors and other Shelter Staff, animals that are currently living at the shelter as well as the nature around us, shelter property and equipment, and ourselves!
- ☑ GOOD LISTENERS. Be sure to listen to our fellow campers, counselors, and other shelter staff.
- ☑ FRIENDLY TO ALL. We will never hurt or tease another living thing or our fellow campers. We have zero tolerance regarding fighting or bullying.
- ☑ PACK ANIMALS. Always stay with your pack (i.e.: group!) We have more fun when everyone is together.
- ☑ WALKERS NOT RUNNERS. When we run, we can lose our group, trip and fall, hurt ourselves or hurt others. HOWEVER, we will have games where we run!!
- ☑ CONSIDERATE OF OTHER PEOPLE & THEIR PROPERTY. We will do our best not to touch others or their items. (Please do not bring toys, cards, and/or games from home.)
- ☑ UNPLUGGED. Campers who bring cell phones with them to camp may only use their phones to contact parents in the case of an emergency. Calling or texting during activities will not be permitted.
- ☑ SUBSTANCE FREE. The use of tobacco, drugs, or alcohol is strictly prohibited. Violation of these policies is grounds for immediate dismissal from camp. No refunds will be available to campers who are dismissed for a violation of these policies.

Behavior Action Plan

We recognize that children don't always follow the rules, and in these cases, we have a specific behavior action plan that our staff will follow.

- Staff will first give a warning and reminder of the rules. They will suggest an alternate behavior that is acceptable.
- Staff will require the camper to take a break or sit out from an activity
- Staff will call a parent or guardian to discuss the behavior with their camper

Depending on the severity of the behavior, steps may be skipped at staff discretion. If a camper's behavior is endangering the safety of staff, other campers, or themselves, or is continually disrupting camp activities, a camper may be sent home and/or asked not to return to camp. Refunds will not be issued for missed camp in these cases.

Health & Safety

Minor Injuries or Illness

- Our camp staff will handle minor injuries during camp. You will be notified at the end of the day of any minor scrapes or bruises.

Serious Injuries or Illness

- If a serious injury or illness occurs, emergency services will be contacted first, if necessary. We will then notify the registered parent/guardian. If the parent/guardian cannot be reached, we will then reach out to the emergency contact listed and go through the authorized pick-up list.

If you would like to add an additional emergency contact not on the list, please email jeaninecloyd@heschatt.org. You may also add an emergency contact at check in.

Let's be Animal HEROES!

We Can't Wait for YOUR little camper(s) to be Animal Heroes!

We are so excited to spend this summer with your campers! By sending them to camp, you agree to all information provided in this packet. If you have any questions regarding the information provided here, please contact Jeanine at jeaninecloyd@heschatt.org